GRI CONTENT INDEX 2021

Consumer Business Segment

Beiersdorf

GRI Content Index 2021

Based on the standards of the Global Reporting Initiative (GRI), we report on environmental, social and economic topics that are material to us. This report has been prepared in accordance with the GRI Standards "Core" option. The index also demonstrates which of the GRI indicators answered simultaneously cover one or more of the Principles of the United Nations Global Compact (UNGC). In addition, reference is made to the respective contribution to the United Nations Sustainable Development Goals (SDGs).

AR = Beiersdorf Annual Report 2021

NFS = Beiersdorf Non-financial Statement 2021 (as part of the Annual Report)

Disclosure GRI Standard Information Reference

GRI 102: GENERAL DISCLOSURES 2016

102-1	Name of the organization	Beiersdorf AG						
102-2	Activities, brands, products, and services	Beiersdorf complies with e formulations may therefore for sale in other markets. Page 80, <u>NFS chapter "Prod</u> Page 60, <u>NFS chapter "Buister</u> " Website: <u>Beiersdorf Our Prod</u>	vary from each oth <u>uct Safety"</u> ness Model"	er and certain p	products may be			
102-3	Location of headquarters	Beiersdorf AG, Unnastrasse	48, 20245 Hambu	g, Germany				
102-4	Location of operations	Website: Beiersdorf Global	Presence					
102-5	Ownership and legal form	Page 189, <u>AR Beiersdorf AG</u>	's Shareholdings					
102-6	Markets served	Page 124, <u>AR Segment Repo</u> Page 87, <u>AR Results of Oper</u> Website: <u>Beiersdorf Global Pro</u>	ations Consumer					
102-7	Scale and size of the organization	In 2021 we sold around 3.8 Page 49, <u>AR People at Beier</u> Page 87, <u>AR Results of Oper</u> Website: <u>Beiersdorf Global</u>	<u>sdorf</u> Page 188, <u>A</u> ations Consumer		<u>rview</u>			
102-8	Information on employees and other workers		Total employees	Thereof temporary employees*	Total female employees in %	Total male employees in %	8, 10	6
		Germany	4,188	539	50%	50%		
		Europe (excl. Germany)	4,429	401	60%	40%		
		North America	651	6	62%	38%		
		Latin America	2,228	27	54%	46%		
		Africa/Asia/Australia	4,243	512	51%	49%		
		Total *Employees with a fixed-terr	15,740	1,485	54%	46%		
		Types of worker: The major of the organization's work is variation: There were no sign	performed by self-	employed indiv	iduals or tempo	rary workers. Seasona		
102-9	Supply chain	At Beiersdorf we are commi ening our position globally supply chain capacities and to sustainability in each regi	by systematically capabilities. All of	investing in th	e expansion an	d optimization of ou	r	
		As part of our C.A.R.E.+ stra duction centers are located They manufacture mainly for activities. The production ne Prime materials are sourced an increasingly agile supply update our supply network warehouses and distribution are externally purchased; or differentiation (co-packing)	in Europe, the Amo or their local and it twork is complem directly from our s chain, we perform . Our production centers to our cus aly two warehouse	ericas, Near Eas egional marke ented by selec uppliers. To me ongoing supp sites and 3PMs comers. Most was a are owned an	t (incl. Africa), ar ts, focusing on j ted third-party n et the needs of c ily network analy deliver goods arehousing and t d operated by B	Id Asia Pacific regions processing and filling nanufacturers (3PMs) ur consumers and rur yses and continuously through a network o ransportation service	i. 9 n V f s	
		The material sourcing footp one hand and the changes ir ingredients, and the new pr efforts targeting resilience ir form part of a continuous jo	n the production co roduction site in L mprovement and s	enter network of eipzig require o upply risk mana	n the other. Recy changes in our n agement to assu	cled materials, natura naterial sourcing. Ou	l r	

SDG

UNGC

stic organization and is study claim afforts windows afforts windows afforts windows study claim we are currently intervation and moderation projects at our stes in Thaland, frank Holind, Marcia, and Sgan, For all these projects, the improvement of sustainability intervations. In requirement and carbitration the intervation requirement and carbitration and in the intervation requirement and carbitration and intervation requirement and carbitration requintervantand carbitration requirement and carbitration	Disclosu	re GRI Standard Information	Reference	SDG	UNGC
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second control • elemana Corporate Governance Code (ICOCI) • Hamburg instable Care Initiative" of the German Association of Chemical Industries (VCI) • The Generation Caphatic Care Initiative" of the German Association of Chemical Industries (VCI) • The Convention of the International Labour Organization (ILC) • The Convention of the International Labour Organization (ILC) • The United Nations Universal Declaration of Human Rights • The United Nations Universal Declaration of Human Rights • Operations with a force on sustainability: • Convention of the International Labour Organization (ILC) • Operations with a force on sustainability: • Convention of the International Case (ICON) • Operations with a force on sustainability: • Convention Case (ICON) • Convention Case (ICON) • Convention Case (ICON) • Conventer Case (ICO	102-11		Page 99, <u>AR Risk Report</u> Page 148, <u>AR Risks and Risk Management Principles</u>		
Action for Sustainable Derivates (ASD) AUM-PROCRESS European Aerosol Federation (FEA) Form for Sustainable Pahl OII (FONAP) Global Shea Alliance (CSA) Gibbal Shea Alliance (CSA) Suppler Ethical Data Exchange (Sedex) Suppler Ethical Data Exchange (Sedex) Suppler Ethical Data Exchange (Sedex) Suppler Ethical Data Exchange (Sedex) Industry associations in the commetics sector, including: Commerce Council (GC3) Commerce Council CG2) Witschaft, Initiative Ragoment, (WE) Nember of the Network of the Ellen McArthur Foundation Industry associations in the commetics sector, including: Cosmuer Goods Forum (CGF) Eco-Beauty Scare Consortium European Pathreship Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Industrie Gemeinschaft Aerosole V (IGA) Inter Stare NUTEGRIY Page 26, <u>AR Letter from the Chairman</u> Industrie Governance structure Page 107, <u>AR Corporate Governance Practices</u> Industrie Webste: Beiersdof GO	102-12	External initiatives	 German Corporate Governance Code (DCGK) Hamburg initiative for better air quality: "Partnerschaft für Luftgüter und schadstoffarme Mobilität" "Responsible Care Initiative" of the German Association of Chemical Industries (VCI) 10 principles of the United Nations Global Compact (UNGC) The Conventions of the International Labour Organization (ILO) The Organization for Economic Cooperation and Development (OECD) Guidelines for Multinational Enterprises The United Nations Universal Declaration of Human Rights Signatory to the Global Commitment of the Ellen McArthur Foundation in collaboration with 		
102-14 Statement from senior decision-maker Page 26, <u>AR Letter from the Chairman</u> ETHICS AND INTEGRITY ETHICS AND INTEGRITY 102-16 Values, principles, standards, and norms of behavior Page 78, NFS chapter "Compliance" Page 76, NFS chapter "Human Rights" 10 102-16 Values, principles, standards, and norms of behavior Page 78, NFS chapter "Compliance" Page 76, NFS chapter "Human Rights" 10 102-18 Governance structure Page 107, <u>AR Corporate Governance Practices</u> Website: <u>Beiersdorf Management Structure Beiersdorf Corporate Governance Statement</u> 10 STAKEHOLDER ENGAGEMENT Itst of stakeholder groups Website: <u>Beiersdorf Sustainability Stakeholder Engagement</u> 10 102-40 List of stakeholder groups Website: <u>Beiersdorf AG</u> , 49% (2020: 42%) of employees are currently employed under collective pay-scale agreements and 42% (2020: 42%) are employees not covered by such agreements. The remaining 9% (2020: 9%) of the workforce are executive staff. At European level, the guidelines of the European Dialogue serve to promote cooperation on the basis of trust. 10 102-42 Identifying and selecting stakeholders Website: <u>Beiersdorf Sustainability Stakeholder Engagement</u> 10 102-43 Approach to stakeholder engagement Website: <u>Beiersdorf Sustainability Stakeholder Engagement</u> 10 102-44 Key topics and Website: <u>Beier</u>	102-13	Membership of associations	 Action for Sustainable Derivates (ASD) AIM-PROGRESS European Aerosol Federation (FEA) Forum for Sustainable Palm Oil (FONAP) Global Shea Alliance (GSA) Green Chemistry and Commerce Council (GC3) Renewable Carbon Initiative Roundtable on Sustainable Palm Oil (RSPO) Supplier Ethical Data Exchange (Sedex) Sustainable Packaging Coalition (SPC) United Nations Global Compact (UNGC) Wirtschaft. Initiative. Engagement. (WIE) Member of the Network of the Ellen McArthur Foundation Industry associations in the cosmetics sector, including: Cosmetrics Europe Consumer Goods Forum (CGF) Eco-Beauty Score Consortium European Parntership on Alternative Approaches to Animal Testing (EPAA) German Association of Chemical Industries (VCI) Industrie Gemeinschaft Aerosole e.V. (IGA) 		
decision-maker	STRATEG	Y			
102-16 Values, principles, standards, and norms of behavior Page 78, NFS chapter "Compliance" Page 76, NFS chapter "Human Rights" Website: Beiersdorf Code of Conduct 10 GOVERNANCE Interstand Compliance Principles Interstand Principles 10 Interstand Norms of behavior Page 78, NFS chapter "Compliance" Page 76, NFS chapter "Human Rights" Website: Beiersdorf Code of Conduct 10 GOVERNANCE Interstand Principles Interstand Principles Interstand Principles 102-18 Governance structure Page 107, <u>AR Corporate Governance Practices</u> Website: <u>Beiersdorf Management Structure Beiersdorf Corporate Governance Statement</u> Interstand Principles STAKEHOLDER ENGAGEMENT Interstand Active Restands Principles Interstand Principles Interstand Principles 102-40 List of stakeholder groups Website: Beiersdorf Sustainability Stakeholder Engagement Interstand Principles Interstand Principles 102-41 Collective bargaining agreements At Beiersdorf AG, 49% (2020: 42%) are employees are currently employed under collective pay-scale agreements and 42% (2020: 42%) are employees not covered by such agreements. The remaining 9% (2020: 9%) of the workforce are executive staff. At European level, the guidelines of the European Dialogue serve to promote cooperation on the basis of trust. Interstand Principles 102-42 Identifying and selecting stakeholder engagement <t< td=""><td>102-14</td><td></td><td>Page 26, <u>AR Letter from the Chairman</u></td><td></td><td></td></t<>	102-14		Page 26, <u>AR Letter from the Chairman</u>		
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102-18 Governance structure Page 107, <u>AR Corporate Governance Practices</u> Website: <u>Beiersdorf Management Structure</u> <u>Beiersdorf Corporate Governance Statement</u> STAKEHOLDER ENGAGEMENT Identify and selecting Website: <u>Beiersdorf AG, 49% (2020: 49%) of employees are currently employed under collective pay-scale agreements and 42% (2020: 42%) are employees not covered by such agreements. The remaining 9% (2020: 9%) of the workforce are executive staff. At European level, the guidelines of the European Dialogue serve to promote cooperation on the basis of trust. 102-42 Identifying and selecting stakeholder Website: <u>Beiersdorf Sustainability Stakeholder Engagement</u> 102-43 Approach to stakeholder Website: <u>Beiersdorf Sustainability Stakeholder Engagement</u> 102-44 Key topics and Website: <u>Beiersdorf FAQ</u> </u>	102-16		Website: Beiersdorf Our Core Values Beiersdorf Compliance Principles		10
Website: Beiersdorf Management Structure Beiersdorf Corporate Governance Statement Website: Beiersdorf Management Structure Beiersdorf Corporate Governance Statement STAKEHOLDER ENGAGEMENT 102-40 List of stakeholder groups Website: Beiersdorf AG, 49% (2020: 49%) of employees are currently employed under collective pay-scale agreements and 42% (2020: 42%) are employees not covered by such agreements. The remaining 9% (2020: 9%) of the workforce are executive staff. At European level, the guidelines of the European Dialogue serve to promote cooperation on the basis of trust. Image: Stakeholder Stakeholder Stakeholder Engagement 102-42 Identifying and selecting stakeholder Website: Beiersdorf Sustainability Stakeholder Engagement Image: Stakeholder Stakeholder Stakeholder Engagement 102-43 Approach to stakeholder Website: Beiersdorf Sustainability Stakeholder Engagement Imagement 102-44 Key topics and Website: Beiersdorf FAQ Imagement Stakeholder Engagement Imagement	GOVERN	ANCE			
102-40 List of stakeholder groups Website: Beiersdorf Sustainability Stakeholder Engagement 102-41 Collective bargaining agreements At Beiersdorf AG, 49% (2020: 42%) of employees are currently employed under collective pay-scale agreements and 42% (2020: 42%) are employees not covered by such agreements. The remaining 9% (2020: 9%) of the workforce are executive staff. At European level, the guidelines of the European Dialogue serve to promote cooperation on the basis of trust. 102-42 Identifying and selecting stakeholders Website: Beiersdorf Sustainability Stakeholder Engagement stakeholder Engagement 102-43 Approach to stakeholder engagement engagement Website: Beiersdorf FAQ 102-44 Key topics and Website: Beiersdorf FAQ	102-18	Governance structure			
102-41 Collective bargaining agreements At Beiersdorf AG, 49% (2020: 49%) of employees are currently employed under collective pay-scale agreements and 42% (2020: 42%) are employees not covered by such agreements. The remaining 9% (2020: 9%) of the workforce are executive staff. At European level, the guidelines of the European Dialogue serve to promote cooperation on the basis of trust. 102-42 Identifying and selecting stakeholders Website: Beiersdorf Sustainability Stakeholder Engagement engagement 102-43 Approach to stakeholder engagement Website: Beiersdorf Sustainability Stakeholder Engagement 102-44 Key topics and Website: Beiersdorf FAQ	STAKEHO	DLDER ENGAGEMENT			
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engagement	102-42		Website: Beiersdorf Sustainability Stakeholder Engagement		
102-44 Key topics and Website: Beiersdorf FAQ	102-43		Website: Beiersdorf Sustainability Stakeholder Engagement		
	102-44	Key topics and	Website: Beiersdorf FAQ		

Disclosur	e GRI Standard Information	Reference	SDG	UNGC
REPORTI	NG PRACTICE			
102-45	Entities included in the consolidated financial statements	Page 189, <u>AR Beiersdorf AG's Shareholdings</u> Website: <u>Beiersdorf Global Presence</u>		
102-46	Defining report content and topic Boundaries	Page 58, <u>NFS Statement Scope</u> Website: <u>Beiersdorf Materiality Analysis</u>		
102-47	List of material topics	Website: Beiersdorf Materiality Analysis		
102-48	Restatements of information	We are restating our Scope 3 emissions for the 2018 base year and consecutive years due to externally purchased raw and packaging materials as well as for upstream transportation, due to a change in measurement methods and improved data quality.		
102-49	Changes in reporting	Website: Beiersdorf Sustainability Materiality Analysis		
102-50	Reporting period	The reporting period is the calendar year 2021.		
102-51	Date of most recent report	Our sustainability reporting comprises different formats: The Non-financial Statement within our Annual Report, the GRI Content Index, and our Sustainability Highlight Report. All of these were last published in March 2020.		
102-52	Reporting cycle	Beiersdorf AG has an annual reporting cycle.		
102-53	Contact point for questions regarding the report	Website: Beiersdorf Sustainability Organizational Structure Contact		
102-54	Claims of reporting in accordance with the GRI Standards	This report has been prepared in accordance with the GRI Standards "Core" option.		
102-55	GRI Content Index	GRI Content Index 2021: Consumer Business Segment		
102-56	External assurance	Page 164, <u>AR Independent Auditor's Limited Assurance Report</u>		

MATERIAL TOPICS: GRI 200 ECONOMIC

GRI 201: ECONOMIC PERFORMANCE 2016

103-1/2/3	Management approach	Page 35, <u>AR Combined Management Report</u>		
201-1	Direct economic value generated and distributed	AR Key Figures Page 87, AR Results of Operations Consumer Page 124, AR Regional Reporting Page 120, <u>AR Income Statement</u> Page 151, <u>AR Employees and Personnel Expenses</u>	8	
201-2	Financial implications and other risks and opportunities due to climate change	The impact of climate change and the effort to combat this pose similar risks and offer similar opportunities to Beiersdorf as they do to the entire cosmetics industry. Risks include climate- induced resource scarcity for renewable feedstocks caused by natural disasters affecting our supply chain, as well as regulatory risks such as emerging regulations on carbon pricing that could impact our cost base. The opportunities are mainly related to new or increased consumer demands. We are addressing these opportunities and risks as part of our C.A.R.E.+ strategy within our roadmaps towards circular resources and climate-positive operations, as well as through our Group-wide risk management process. Page 99, <u>AR Risk Report</u> Link: <u>TCFD Index 2021</u>	13	7
201-3	Defined benefit plan obligations and other retirement plans	Page 141, <u>AR Beiersdorf Pension Provisions</u>		
201-4	Financial assistance received from government	No material governmental financial assistance was received in 2021.		
GRI 205: /	ANTI-CORRUPTION 2016			
103-1/2/3	Management approach	Page 78, <u>NFS chapter "Compliance"</u> Website: <u>Beiersdorf About Us Our Profile Core Values Beiersdorf Investors Compliance</u>		10
205-1	Operations assessed for risks related to corruption	Although the Beiersdorf business model is not considered to be prone to corruption, corruption-related risks were identified, mainly relating to setting up new businesses, gifts and invitations to/from business partners, and contact with public officials. "Compliance Risk Assessments" (CRA) are carried out regularly as a key element of our Compliance Management System. The assessment of compliance risks is fundamental to developing an adequate compliance program. Corruption is one of the key compliance risks identified in our CRA process. Page 78, <u>NFS chapter "Compliance"</u>		10
205-2	Communication and training about anti-corruption policies and procedures	In potential risk-prone cases, business partners are informed about our anti-corruption policies and procedures. A standardized procedure for communication to business partners has not yet been implemented; however, our Code of Conduct (CoC) for suppliers includes specific anti-corruption requirements. Anti-corruption policies and procedures as part of the "Beiersdorf Corruption Prevention Program" have been communicated comprehensively to governance-body members worldwide. Our employees worldwide have been fully informed about anti-corruption policies and procedures. Corruption prevention training courses as part of the "Beiersdorf Corruption Prevention Program" have been rolled out Group-wide and are mandatory for all employees. Page 78, <u>NFS chapter "Compliance"</u>		10
205-3	Confirmed incidents of corruption and actions taken	Acting in compliance with applicable laws, regulations, and other requirements is inherent to our management principles as well as our company Core Values of Trust and Care. For confidentiality reasons, we do not provide any information on potential corruption incidents, sanctions, or contract terminations.		10

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Disclosure	GRI Standard Information	Reference	SDG	UNG
GRI 206: A	NTI-COMPETITIVE BEHAVIOR 2	016		
03-1/2/3	Management approach	Page 78, <u>NFS chapter "Compliance"</u> Website: <u>Beiersdorf About Us Core Values Beiersdorf Investors Compliance</u>		
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Acting in compliance with applicable laws, regulations, and other requirements is inherent to our man- agement principles as well as our company Core Values of Trust and Care. For confidentiality reasons, we do not provide any information on potential legal actions against anti-competitive behavior.		
3RI 207: T 103-1/2/3	AX 2019 Management approach	Beiersdorf stands for reliable brands with high quality standards. Acting responsibly is an inherent part of our corporate culture and the basis of the trust that customers, consumers and stakeholders bestow upon us. We understand this to include full compliance with applicable tax laws and regulations. Beiersdorf considers itself to be a responsible taxpayer. All activities must comply with our corporate Code of Conduct, the Core Principles of Beiersdorf Finance as well as the applicable (tax) laws and regulations in all markets and jurisdictions in which we operate. This applies to all corporate entities of the Beiersdorf AG Group. We follow these principles while developing our business successfully, ensuring competitive growth and increasing shareholder value. Due to the high complexity, taxes involve various risks. Beiersdorf has implemented internal control		
		systems to identify and manage these tax risks. Website: <u>Beiersdorf Code of Conduct Beiersdorf Our Core Values </u> <u>Beiersdorf Compliance Principles</u>		
207-1	Approach to tax	The trust of consumers and employees, our business partners as well as our stakeholders is the basis of our success. Compliance is an indispensable foundation for this trust and our basis for sustainable growth. We comply with all applicable tax laws and regulations in all markets and jurisdictions in which we operate. This includes our commitment to paying a fair amount of tax and disclosing all relevant facts and circumstances to the tax authorities. Further, Beiersdorf seeks to comply with the letter and spirit of the law. Overall, we have a low risk appetite and a low tolerance towards tax risks. We do not undertake tax planning designed to artificially shift profits away from the underlying business activity. In line with this approach we do not make use of tax havens or secrecy jurisdictions to avoid taxes. Beiersdorf has implemented a Tax Compliance Management System based on our Group-wide Compliance Management System (see page 78, <u>NFS chapter "Compliance"</u>). Furthermore, our Business Partner Code of Conduct defines that all Business Partners must comply with applicable tax laws and must not participate in artificial business practices or transactions that have been established purely for tax-evasion purpose. All these principles are embedded in our tax strategy. Various guidelines and frameworks ensure the uniform understanding and implementation throughout the whole affiliated group. In jurisdictions where Beiersdorf is already required to publish its tax strategy is already publicly available (e.g. in the UK). The tax strategy is part of the overall business strategy and lies with the Executive Board.	1, 10	
207-2	Tax governance, control, and risk management	The Executive Board of Beiersdorf AG is responsible for ensuring appropriate tax governance throughout the Beiersdorf Group. The Executive Board is advised and supervised by the Finance Committee which monitors corporate policy regarding tax and other finance areas. The appropriateness of and compliance with the tax governance and control framework are evaluated regularly by the Global Head of Tax and Customs, as well as by Corporate Auditing together with the Executive Board. Corporate Governance is a top priority at Beiersdorf and shapes the attitude we take in arranging our tax affairs. Close cooperation between local entities of the Beiersdorf AG Group and headquarters, as well as the local entities of the ultimate parent company maxingvest AG, open corporate communication, proper accounting and auditing, and responsible risk management form the basis of the company's tax procedures. We consider the governance of our tax affairs to be an ongoing and evolving process which we continue to track carefully in order to adapt to future developments. Risk management is an integral part of central and local procedures. Our tax risk management and control processes conform to consistent standards across the Group to identify tax risks and capture those risks in a structured manner. In addition to corporate reporting processes (see page 99, <u>AR Risk Report</u> , page 78, <u>NFS chapter "Compliance"</u> , we operate a Tax and Customs Compliance Reporting process to monitor compliance with tax laws and regulations of all companies of the Beiersdorf Group. Integrity by promoting clear guidance and open communication. For the reporting of any suspicion of non-compliance with tax regulations, we actively maintain various internal and external mechanisms and channels, including the incident reporting platform "Speak up. We care." Taxes are part of the annual statutory audit of financial statements (see GRI 102-56).	1, 10	
207-3	Stakeholder engagement and management of concerns related to tax	Key elements of tax compliance are transparency and appropriate documentation. We communicate openly and trustfully with our stakeholders, especially with all required statutory authorities. We maintain a professional and transparent relationship with all statutory authorities and submit information freely to them in the spirit of cooperative compliance. We monitor legislative developments in the countries we are active to react appropriately to them as well as to prevailing discussions of various stakeholders relevant for the tax topic. Beiersdorf actively participates in tax committees of respective institutions which aim for reflection of business needs along with the payment of fair shares of tax.	1, 10	
207-4	Country-by-country reporting	In compliance with the OECD BEPS Actions, and in line with the existing EU Directive (2016/881) and German tax law, Beiersdorf's ultimate parent company maxingvest AG prepares a Country-by-Country report (CbCR) and provides it to the German tax authorities. Due to tax confidentiality, Beiersdorf does not publish this CbCR. The necessary transparency is ensured with the tax authorities, which can assess the figures and data. The CbCR is internally available for all countries where the tax authorities have agreed to the standards developed by OECD and is distributed to participating tax authorities worldwide via bi-/multilateral agreements. Page 132, AR Notes to the Income Statement	1, 10	

Disclosure	GRI Standard Information	Reference				SDG	UNG
ATER	RIAL TOPICS: GRI 300	ENVIRONMENTAL					
RI 301: I	MATERIALS 2016						
03-1/2/3	Management approach	Page 65, NFS chapter "Circular Economy"					
01-1	Materials used by	Materials used			Unit	8, 12	7, 8,
	weight or volume	Packaging materials		165,054	t		
		Non-renewable packaging materials		140,680	t		
		Glass		52,499	t		
		Tinplate		56	t		
		Aluminum/Other metals		17,816	t		
		Plastics		69,084	t		
		Carton composite for liquid or pasty product		1,226	t		
		Renewable packaging materials		23,374	t		
		Paper/Cardboard/Carton		23,374	t		
RI 302: E	ENERGY 2016						
03-1/2/3	Management approach	Page 61, NFS chapter "Climate Protection"					
302-1	Energy consumption within the	Scope 1				8, 12, 13	7, 8,
	organization	Stationary direct energy	PCs	Offices	Unit		
		Natural gas	464,286	92,764	GJ		
		Liquid petroleum gas, stationary use (LPG)	15,535	424	GJ		
		Petrol/gasoline (for generators)	0	0	GJ		
		Diesel (for generators)	3,168	1,135	GJ		
		Fuel oil	0	49	GJ		
		Renewable fuel	0	0	GJ		
		Renewable energy produced on site	15,906	1,220	GJ		
		Total	498,895	95,592	GJ		
		Scope 1					
		Mobile energy	PCs	Offices	Unit		
		Non-renewable fuel	20,079	106,666	GJ		
		Renewable fuel	287	2,619	GJ		
		Total	20,366	109,285	GJ		
		Scope 2					
		Stationary indirect energy	PCs	Offices	Unit		
		Electricity purchased	419,088	52,406	GJ		
		District heating purchased	0	14,224	GJ		
		Steam purchased	21,719	0	GJ		
		District cooling purchased	0	558	GJ		
		Total	440,807	67,188	GJ		
02-2	Energy consumption outside of the organization	Energy Consumption Scope 3		440.507		8, 12, 13	7, 8,
	of the organization	Finished goods manufacturing		413,587	GJ		
		Finished goods transport Warehousing		<u>1,614,178</u> 85,116	GJ GJ		
		Waterlousing		05,110	05		
02-3	Energy intensity	PCs			Unit	8, 12, 13	7, 8,
		Direct energy/1,000 products		167.17	MJ		
		Indirect energy/1,000 products		147.71	MJ		
		Energy/1,000 products		314.88	MJ		
RI 303: \	WATER AND EFFLUENTS 2018						
03-1/2/3	Management approach	Page 70, NFS chapter "Water"					
03-1	Interactions with water	Page 70, NFS chapter "Water"				6, 10	7, 8,
	as a shared resource					0,10	7,0,
03-2	Management of water discharge-related impacts	Page 70, <u>NFS chapter "Water"</u>				6	7, 8,
03-3	Water withdrawal	The table shows the water withdrawal volume at our p (≤1,000 mg/l Total Dissolved Solids); no other water		e withdraw only free	shwater	6	7, 8,
				Areas with			
		Water withdrawal	All areas	water stress	Unit		
		Third-party water	1,554,632	614,490	m ³		
		Ground water	114,262	88,586			
		Surface water	0	0	m ³		
		Seawater	0	0	m ³		

Total

1,668,894

703,076

m³

Disclosure	GRI Standard Information	Reference				SDG	UNGO
303-4	Water discharge	We do not differentiate between planned and un indicated refer to measured and estimated discha panies to our production centers. The methods of legal requirements concerning discharge parame	rges based on invoices se our internal wastewater tr	ent from water ut	ility com-	6	7, 8, 9
		Total water discharge by destination	All areas	Areas with water stress	Unit		
		Third-party water	1,003,893	328,407	m³		
		Ground water	80,979	32,245	m ³		
		Surface water	0	0	m ³		
		Seawater	0	0	m³		
		Total	1,084,872	360,652	m³		
303-5	Water consumption	The table shows water consumption data which is ca	alculated as water withdrav	val minus water d	ischarge.	6	7, 8, 9
		Water consumption	All areas	Areas with water stress	Unit		
		Production centers and headquarters	584,023	342,424	m³		
GRI 304 · F	BIODIVERSITY 2016	and the second se					
	Management approach	Page 68, <u>NFS chapter "Sustainable Land Use"</u> Website: <u>Beiersdorf Sustainability Sustainable La</u>	and Use Palm Oil				
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	None of our operations are in or adjacent to prote value outside protected areas.	cted areas, or areas of hig	h biodiversity		14, 15	
304-2	Significant impacts of activities, products, and services on biodiversity	Page 68, <u>NFS chapter "Sustainable Land Use"</u>				14, 15	
304-3	Habitats protected or restored	Page 68, <u>NFS chapter "Sustainable Land Use"</u> Website: <u>Beiersdorf Sustainability Sustainable La</u>	nd Use			14, 15	
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	There were no IUCN Red List species identified as in the reporting period.	s affected by Beiersdorf o	perations		14, 15	
GRI 305: E	EMISSIONS 2016						
103-1/2/3	Management approach	Page 61, NFS chapter "Climate Protection"					
305-1	Direct (Scope 1) GHG emissions	The table shows our Scope 1 GHG emissions (or the direct energy consumption reported in 302- consumption reported in 302-1. The amounts ar based on primary data, without extrapolation. Page 61, <u>NFS chapter "Climate Protection"</u>	1. Company vehicle emi	ssions are base	d on fuel	3, 12, 13, 14, 15	7, 8, 9
		Scope 1 - GHG emissions	PCs	Offices	Unit		
		stationary direct energy Natural gas	26,118	5,218	Unit tCO2e		
		Liquid petroleum gas, stationary use (LPG)	983	27	tCO ₂ e		
		Petrol/gasoline (for generators)	0	0	tCO ₂ e		
		Diesel (for generators)	236	85	tCO ₂ e		
		Fuel oil	0	4	tCO ₂ e		
		Total	27,337	5,333	tCO ₂ e		
		Scope 1 - GHG emissions mobile energy	PCs	Offices	Unit		

Disclosure	e GRI Standard Information	Reference				SDG	UNGC	
305-2	Energy indirect (Scope 2) GHG emissions	S						
		Scope 2 - GHG emissions (market-based)	PCs	Offices	Unit			
		Electricity purchased	0	0	tCO ₂ e			
		District heating purchased	0	346	tCO ₂ e			
		Steam purchased	1,220	0	tCO ₂ e			
		District cooling purchased	0	3	tCO ₂ e			
		Electric company vehicle emissions	0	0	tCO ₂ e			
		Total	1,220	349	tCO2e			
		Scope 2 - GHG emissions (location-based)	PCs	Offices	Unit			
		Electricity purchased	51,197	5,628	tCO2e			
		District heating purchased	0	1,005	tCO ₂ e			
		Steam purchased	1,220	0	tCO2e			
		District cooling purchased	0	3	tCO2e			
		Electric company vehicle emissions	70	0	tCO ₂ e			
		Total	52,488	6,636	tCO2e			
305-3	Other indirect (Scope 3) GHG emissions	Page 61, <u>NFS chapter "Climate Protection"</u>				3, 12, 13, 14, 15	7, 8, 9	
305-4	GHG emissions intensity	All ratios are based on genuinely covered and me	asured data.			13, 14, 15		
		PCs			Unit			
		Direct energy/1,000 products		9.65	kg CO₂e			
		Indirect energy/1,000 products		0.41	kg CO₂e			
305-5	Reduction of GHG emissions	Page 61, NFS chapter "Climate Protection"				13, 14, 15	7, 8, 9	
GRI 306: \	WASTE 2020							
103-1/2/3	Management approach	see 306-2					7, 8, 9	
306-1	Waste generation and significant waste-related impacts	Our 15 manufacturing sites produce skin care pro in the manufacturing processes are non-hazardous WWTP (Wastewater Treatment Plants), unpacked p or cardboard. One reason for this is that our skin ca that could have a significant negative impact on t the waste hierarchy by avoiding waste as much as as far as possible or incinerated with energy recov- not allow the landfilling of waste (construction wast and Logistics Departments works closely and conti packaging and raw material packaging as far as pos- ing. All these activities are part of our environment significant and potential waste-related impacts. In ing Procedures) that define minimum requirement	waste such as scrap from roducts or packaging mat re products do not contain ne environment (e.g. toxic possible. Waste that canno ery. Our ZWTL (Zero Waste e, such as rockwool, is exclu- ually with our suppliers to sible, e.g. by using returna al sustainability initiatives v ternal standards such as S	filling lines, slu erials such as p substances). V t be avoided is To Landfill) tai uded). Our Proo minimize trans ble or reusable with the aim of GOPS (Standard	dge from blastic foil gredients We follow a recycled rget does curement portation e packag- avoiding d Operat-	3, 6, 12, 14	7, 8, 9	

Disclosure	GRI Standard Information	Reference	SDG	UNGC
306-2	Management of significant waste-related impacts	Beiersdorf set a target to help prevent an increase in waste at our 15 manufacturing sites. We intend to reduce waste generated by 30% by 2025 (base year 2018). Actions and measures are managed by the Environmental Sustainability management team and the SIM (Sustainability in Manufacturing) project team. They monitor data on waste at least quarterly and steer actions and measures in this context accordingly.	3, 6, 12	7, 8, 9
		Waste disposal facilities must be checked from time to time. The minimum requirements regarding this topic are established in internal standards such as SOPs (Standard Operating Procedures) that foster these activities.		
306-3	Waste generated	Beiersdorf uses the "Sphera" data reporting system to gather data on waste. Each production center (PC) is required to report its data on waste quarterly. In addition, data from all PCs is validated quarterly.	3, 6, 12, 14, 15	7, 8, 9
		Total weight compared		
		Total weight generated Unit Hazardous waste 2,182 t		
		· · · · ·		
		Non-hazardous waste 27,211 t Total 29,393 t		
306-4	Waste diverted from disposal	Total weight of hazardous waste diverted from disposal Unit	3, 12, 14	7, 8, 9
		Preparation for reuse* 57 t		
		Recycling 352 t		
		Other recovery operations 60 t		
		Total weight of non-hazardous waste diverted from disposal Unit		
		Preparation for reuse* 604 t		
		Recycling 13,579 t		
		Other recovery operations 963 t		
		*Wooden pallets and cardboard boxes that can be used for the same purpose (e.g. for shipments) are counted as "Preparation for reuse".		
306-5	Waste directed to disposal	We do not dispose of any kind of waste onsite at our manufacturing sites. One manufacturing site disposed of rockwool (hazardous waste) to landfill in the reporting period.		
		Total weight of hazardous waste directed to disposal Unit		
		Incineration (with energy recovery) 297 t		
		Incineration (without energy recovery) 188 t		
		Landfilling (PCs) 3 t		
		Other disposal operations 992 t		
		Total weight of non-hazardous waste directed to disposal Unit		
		Incineration (with energy recovery) 7,946 t		
		Incineration (without energy recovery) 339 t		
		Landfilling (PCs) 172 t		
		Other disposal operations 392 t		
GRI 307: E	NVIRONMENTAL COMPLIANCE	2016		
		Page 78, NFS chapter "Climate Protection"		7, 8, 9
307-1	Non-compliance with environ- mental laws and regulations	We were not subject to any significant fines or non-monetary sanctions in 2021.		7, 8, 9
GRI 308: S	UPPLIER ENVIRONMENTAL AS	SESSMENT 2016		
103-1/2/3	Management approach	Page 76, <u>NFS chapter "Human Rights"</u> Website: Beiersdorf Fulfilling Our Responsibility in the Supply Chain		7, 8, 9
308-1	New suppliers that were screened using environmental criteria	The Responsible Sourcing team analyzes our more than 21,000 direct suppliers to determine whether or not deeper risk screening is needed. Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> Website: Beiersdorf Our Human Rights Engagement		7, 8, 9
308-2	Negative environmental impacts in the supply chain and actions taken	Website: <u>Belersdon Our Human Rights Engagement</u> In 2021 there were no cases of termination of a supplier relationship due to a major breach of our Business Partner Code of Conduct. Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> Website: <u>Beiersdorf Our Human Rights Engagement</u>		7, 8, 9

Disclosure	e GRI Standard Information	Reference	SDG	UNG
MATER	RIAL TOPICS: GRI 400	SOCIAL		
RI 401: I	EMPLOYMENT 2016			
03-1/2/3	Management approach	Page 71, <u>NFS chapter "Employees"</u>		6
101-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Wherever we operate around the world, our responsibility to our employees extends far beyond legal requirements. We offer our employees extensive additional benefits, independent of their level. These benefits vary from affiliate to affiliate, but are at a high level overall. Employees on temporary contracts receive partial discretionary and social benefits.	3, 8	6
01-3	Parental leave	The return-to-work rate after parental leave for women is currently 99% and for men 100% (based on all employees of Hamburg affiliates who returned from parental leave in 2021). The retention rate after parental leave is currently 91% for women and 93% for men (retention rate is for minimum continuance of twelve months at Beiersdorf after parental leave; based on employees who returned from parental leave in 2020).	5, 8	6
		Parental leave Number of employees		
		Employees entitled to parental leave 144		
		thereof male employees 42		
		thereof female employees 102		
		Employees on parental leave 116		
		thereof male employees 14		
		thereof female employees 102		
		Employees returned after parental leave 145		
		thereof male employees 49		
		thereof female employees 96		
		Employees returned after parental leave		
		and still employed after 12 months 117		
		thereof male employees 38 thereof female employees 79		
		thereof female employees 79		
GRI 402: I	LABOR/MANAGEMENT RELATIO			
03-1/2/3	Management approach	Page 71, <u>NFS chapter "Employees"</u>		3
02-1	Minimum notice periods regarding operational changes	As an employer, Beiersdorf keeps employee representative bodies informed of significant operational changes in compliance with corporate and legal regulations. In Germany we provide timely information to employee representatives on the committees of the company's Works Council. For cross-border matters within Europe, the guidelines of the European Dialogue govern our working relationships with employees.	8	3
GRI 403: 0	OCCUPATIONAL HEALTH AND SA	AFETY 2018		
03-1/2/3	Management approach	Page 73, <u>NFS chapter "Occupational Safety"</u> Website: <u>Beiersdorf Sustainability Engagement for Occupational Safety</u>		3
403-1	Occupational health and safety management system	The foundations of our management system rest on internationally recognized standards such as ISO 45001 and the recommendations of the International Labour Organization (ILO). The scope of our Health & Safety management system covers every activity undertaken by a direct Beiersdorf employee as well as business partners' employees while on our company premises. Third-party manufacturing facilities are not directly within our scope, as they are covered by our Business Partner Code of Conduct. Page 73, <u>NFS chapter "Occupational Safety"</u> Website: <u>Beiersdorf Sustainability Engagement for Occupational Safety</u>		3
403-2	Hazard identification, risk assessment, and incident investigation	Globally, Beiersdorf has set overall requirements for identifying hazards for every activity, including non-routine and emergency ones. Each site is responsible for conducting its own risk assessments. Beiersdorf empowers every employee to take action when identifying an unsafe condition or at-risk behavior, and also provides clear guidance on how to avoid hazardous situations and resolve them immediately. Every major accident, high-risk or critical incident within Beiersdorf is reported and fully analyzed by a multifunctional team until the root cause and/or contributing factors have been identified and actions can be taken to improve and eliminate any chance of recurrence. Page 73, <u>NFS chapter "Occupational Safety"</u> Website: <u>Beiersdorf Sustainability Engagement for Occupational Safety</u>	8	
403-3	Occupational health services	Health-related hazards are part of every risk assessment at our production centers. Beiersdorf also actively maintains its GOOD FOR ME program, which focuses on employee well-being as well as workforce social and medical topics. Page 71, NFS chapter "Employees"	8	

Disclosure	GRI Standard Information	Reference	SDG	UNGC
403-4	Worker participation, consultation, and communication on occupational health and safety	At Beiersdorf we encourage the active participation of every employee by not only reporting risk behaviors or conditions but also providing input to the overall management system and continuous improvement cycle. Based on their local requirements, our production centers establish different councils; one of their objectives is to represent employees' needs regarding health and safety and to support Beiersdorf in continuously promoting a healthier and safer workplace. As an organization, we not only encourage the involvement of committees but of every employee who can positively contribute to our ongoing health and safety journey.	8	
403-5	Worker training on occupational health and safety	On a needs basis, every company site provides training sessions to its employees regarding health and safety management as well as hazard recognition and awareness.	8	
403-6	Promotion of worker health	The Beiersdorf Core Value of Care and our Sustainability Agenda CARE BEYOND SKIN enable us to be proactive in offering different initiatives according to the main needs of a specific site. Page 71, <u>NFS chapter "Employees"</u>	3	
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by busi- ness relationships	As part of our strategy, we strive to mitigate any occupational hazard to our employees, including haz- ards likely to impact business relationships. We adapt quickly based on our continuous improvement process and the H&S Management System. Page 73, NFS chapter "Occupational Safety"	8	
403-9	Work-related injuries	Beiersdorf calculates its Accident Frequency Rate based on 1,000,000 hours worked. The accidents included in the calculation are Lost Time Accidents (>1 day) involving any Beiersdorf employee or contractor-supervised worker. Non-directly supervised contractors' workers are excluded from this calculation, but those are reported and analyzed in the same way as the cases mentioned above. High-consequence injuries are those that result in a fatality or an irreversible injury (such as severed limbs) or have the potential to become one of either. There were no high-consequence injuries at Beiersdorf production centers in 2021.	3, 8	
		Global Accident Reporting (PCs and Offices) Unit		
		Accident Frequency Rate (AFR 1 million) 0.79		
		GRI Accident Frequency Rate (AFR 200,000) 0.16		
		Lost Day Rate (LDR 200,000) 6.64		
		Absentee Rate (AR) 0.03 %		
		Commuting Accidents 101		
		Fatalities 0		
		Number of occupational accidents NOT resulting in absenteeism of more than one working day (Minor Accidents) 385		
		Number of occupational accidents resulting in absenteeism		
		of more than one working day (Major Accidents) 27		
		Total scheduled hours worked 36,769,597 h		
GRI 404: T	RAINING AND EDUCATION 201	6		
103-1/2/3	Management approach	Page 71, <u>NFS chapter "Employees"</u>		6
404-2	Programs for upgrading employee skills and transition assistance programs	In 2021 we added further content to our "COMPASS Learning" online learning platform established in 2019. This content is tailored to Beiersdorf's needs and is mainly developed by our specialist academies in the areas of Sales, Finance, Procurement, R&D, HR, Quality, and Planning. Our virtual learning program from "LinkedIn Learning", where employees worldwide can choose from over 15,000 online training courses and more than 500,000 videos in various languages, was again extensively used in the reporting year. To make it easier for the learner to choose from the large number of courses available, we rely on curated learning paths on various current topics such as Working in Virtual Teams, Digitalization, Diversity & Inclusion, and Resilience. This year all training courses offered were converted from face-to-face to virtual formats. We will use the positive experience gained from this to align our future training programs even better and more flexibly to the needs of our employees in terms of method and content.	8	6
404-3	Percentage of employees receiving regular performance and career development reviews	Beiersdorf has specific processes for reviewing performance and development, having introduced a new global approach to development in 2021. Each employee identifies performance KPIs with their manager and also receives performance feedback after the year-end. In 2021, a new process on development and potential was also introduced, during which all employees reflect on their own potential, strengths and development areas and on which basis a personal development plan is prepared. Globally, more than 90% of employees had prepared their development plans by the end of September 2021.	5, 8, 10	6
GRI 405: D	DIVERSITY AND EQUAL OPPORT	UNITY 2016		
103-1/2/3	Management approach	Page 71, NFS chapter "Employees"		6

Disclosure	GRI Standard Information	Reference	SDG	UNG
GRI 406: N	ION-DISCRIMINATION 2016			
	Management approach	Page 71, <u>NFS chapter "Employees"</u> Page 76, <u>NFS chapter "Human Rights"</u> Page 78, <u>NFS chapter "Compliance"</u>		6
406-1	Incidents of discrimination and corrective actions taken	Under our strong commitment to Diversity we do not tolerate any form of discrimination, whether due to gender, age, physical appearance or origin. This antidiscrimination principle is firmly established in our company-wide Human Resources policy and Employee Code of Conduct. Possible individual cases of discrimination are investigated with the utmost rigor and if substantiated, rapid counter-measures are taken. However, global figures are not available. In 2021 there were no incidents of discrimination at our headquarters in Hamburg.	5, 8	6
GRI 407: F	REEDOM OF ASSOCIATION AN	D COLLECTIVE BARGAINING 2016		
103-1/2/3	Management approach	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees Beiersdorf Code of Conduct for Business Partners		2, 3
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees Beiersdorf Code of Conduct for Business Partners	8	2, 3
GRI 408: C	HILD LABOR 2016			
103-1/2/3	Management approach	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> <u>Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees</u> Beiersdorf Code of Conduct for Business Partners		5
408-1	Operations and suppliers at significant risk for incidents of child labor	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> <u>Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees</u> <u>Beiersdorf Code of Conduct for Business Partners</u>	8	5
GRI 409: F	ORCED OR COMPULSORY LABO	DR 2016		
103-1/2/3	Management approach	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees Beiersdorf Code of Conduct for Business Partners		4
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> Beiersdorf Our Human Rights Engagement <u>Beiersdorf Code of Conduct for Employees</u>	8	4
GPI 412- H	UMAN RIGHTS ASSESSMENT 2	Beiersdorf Code of Conduct for Business Partners		
	Management approach	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> <u>Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees</u> Beiersdorf Code of Conduct for Business Partners		1
412-1	Operations that have been subject to human rights reviews or impact assessments	In 2021 we conducted a human rights assessment via a SMETA 4-pillar audit at our production site in Thailand.		1
412-2	Employee training on human rights policies or procedures	We do not have a specific human rights training course, but have included human rights topics in our Code of Conduct training. We also provide an orientation session for new Beiersdorf employees that covers the CoC for employees. In addition, our Procurement staff are trained annually on the Business Partner CoC via the "Procurement Academy" course. Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfiling Our Responsibility in the Supply Chain</u> <u>Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees</u> Beiersdorf Code of Conduct for Business Partners		1
GRI 413: L	OCAL COMMUNITIES 2016			
	Management approach	Page 75, <u>NFS chapter "Community Engagement"</u> Website: <u>Beiersdorf Sustainability Sustainable Land Use</u>		
413-1	Operations with local community engagement, impact assessments, and development programs	Page 75, <u>NFS chapter "Community Engagement"</u>		
GRI 414: S	UPPLIER SOCIAL ASSESSMENT	2016		
103-1/2/3	Management approach	Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> <u>Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees</u> <u>Beiersdorf Code of Conduct for Business Partners</u>		2
414-1	New suppliers that were screened using social criteria	The Responsible Sourcing team analyzes our more than 21,000 direct suppliers to determine whether or not deeper risk screening is needed. Page 76, <u>NFS chapter "Human Rights"</u> Website: <u>Beiersdorf Fulfilling Our Responsibility in the Supply Chain</u> <u>Beiersdorf Our Human Rights Engagement Beiersdorf Code of Conduct for Employees</u> <u>Beiersdorf Code of Conduct for Business Partners</u>	5, 8	2
414-2	Negative social impacts in the	In 2021 we identified 75 high-risk suppliers as having significant actual and potential negative	5, 8	2

Disclosure	GRI Standard Information	Reference	SDG	UNGC
GRI 416: 0	CUSTOMER HEALTH AND SAFET	Y 2016		
103-1/2/3	Management approach	Page 80, NFS chapter "Product Safety"		
416-1	Assessment of the health and safety impacts of product and service categories	100% of our finished cosmetic products must obtain approval for release by product safety experts. Page 80, <u>NFS chapter "Product Safety"</u>		
416-2		In 2021 Beiersdorf initiated the voluntary and precautionary recall of nine products (1-2 lots of 9 different Coppertone Sun Aerosol products) on the US market with regards to a potential accidental increase of impurity levels (benzene) in the propellant used.		
GRI 417: M	MARKETING AND LABELLING 20	116		
103-1/2/3	Management approach	Consumer and customer satisfaction is the basis of our business success. Consumers in all our markets around the world can reach us via various communication channels such as Internet-based social media, e-mail, and telephone hotlines. We use an active network of Consumer Interaction Managers to guarantee compliance with our uniform high-quality standards regarding consumer contact in their markets. In addition, we evaluate worldwide complaints centrally, analyze their causes, and implement optimization measures. Page 80, <u>NFS chapter "Product Safety"</u>	12	
417-1	Requirements for product and service information and labeling	We comply with all legal regulations regarding necessary product and service information. Page 80, <u>NFS chapter "Product Safety"</u>		
417-2	Incidents of non-compliance concerning product and service information and labeling	We did not face any non-compliance incidents in this area. We therefore interpret this as a positive indicator that our preventive measures are effective.		
417-3	Incidents of non-compli- ance concerning marketing communications	We did not face any non-compliance incidents in this area.		
GRI 418: 0	CUSTOMER PRIVACY 2016			
103-1/2/3	Management approach	Consumers, employees and business partners need to trust in our company. Privacy principles repre- sent the expectations of these stakeholders. We have set up a comprehensive Data Protection Management System across the EU to ensure and demonstrate compliance with the General Data Protection Regulation (GDPR). Page 78, <u>NFS chapter "Compliance"</u>		
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	For confidentiality reasons we do not provide any information on potential data protection incidents.		
GRI 419: 9		E 2016		
103-1/2/3	Management approach	For Beiersdorf, Care is not limited to the aspect of skin care alone but is one of our four Core Values and therefore inherent to our culture. It encompasses caring for our employees, but also for the communities in which we operate – in short, caring for people. These programs are bundled within our Sustainability Agenda CARE BEYOND SKIN. Website: <u>Beiersdorf Sustainability Society</u> Acting lawfully is an inherent part of Beiersdorf's corporate culture and is anchored in one of our Core Values: Trust. The Beiersdorf Code of Conduct was established as a binding guideline for each individual employee as well as the Executive Board in order to integrate our company Values into everyday working life. Website: <u>Beiersdorf Code of Conduct Beiersdorf Compliance Principles</u> Wherever we operate production centers we ensure that our environmental and safety measures meet		
		or exceed statutory and industry standards through our Group-wide "Environmental Protection and Safety Management Audit Scheme" (ESMAS). Website: <u>Beiersdorf Sustainability Engagement for Occupational Safety</u> Comprehensive internal anti-corruption and competition compliance guidelines, including respective training programs, are implemented locally and are subject to internal auditing. Page 78, <u>NFS chapter "Compliance"</u>		
419-1	Non-compliance with laws and regulations in the social and economic area	Acting in compliance with applicable laws, regulations, and other requirements is inherent to our management principles as well as our Core Values of Trust and Care. Page 99, <u>AR Risk Report</u>		

Beiersdorf

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